

# **Privacy Policy**

## **1. Introduction**

HEALTHONE GROUP, LLC (“Company,” “we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit HealthOneCorp.com and use our services.

By using our website or submitting your information, you agree to the terms of this Privacy Policy.

## **2. Information We Collect**

We may collect the following types of information:

### **Personal Information**

- Full name
- Email address
- Phone number
- Billing information (if applicable)
- Any information submitted through forms

### **Automatically Collected Information**

- IP address
- Browser type
- Operating system
- Pages visited
- Time spent on pages
- Device information

### **3. How We Use Your Information**

We use collected information to:

- Provide and improve our services
- Respond to inquiries
- Send appointment reminders and service notifications
- Deliver marketing communications (if consent is given)
- Improve website performance
- Comply with legal obligations

### **4. SMS & Mobile Communications Policy (A2P Compliant Section)**

If you provide your phone number and opt in to receive SMS communications from HEALTHONE GROUP, LLC:

- You may receive transactional messages such as appointment reminders, service updates, or account notifications.
- If you provide separate marketing consent, you may receive promotional messages.
- Message frequency may vary.
- Message and data rates may apply.
- You can reply **STOP** at any time to unsubscribe.
- You can reply **HELP** for assistance.

#### **Consent**

SMS consent is collected explicitly through unchecked opt-in checkboxes on our forms. Consent is not a condition of purchase.

## **Important Data Protection Statement (Required for A2P)**

**Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes.**

**All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

SMS consent is not shared with third parties or affiliates for marketing purposes.

## **5. Sharing of Information**

We may share your information with trusted third-party service providers strictly for business operations such as:

- Website hosting
- Payment processing
- CRM systems
- Analytics services

These providers are required to maintain appropriate safeguards.

We do not sell personal information.

## **6. Cookies & Tracking Technologies**

We use cookies, tracking pixels, and similar technologies to:

- Improve user experience
- Analyze website traffic
- Measure marketing performance

You may disable cookies in your browser settings; however, some features may not function properly.

## **7. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

## **8. Your Rights**

You may:

- Request access to your personal data
- Request corrections
- Request deletion (where legally permitted)
- Opt out of marketing communications at any time

To make a request, contact us at: [info@healthonecorp.com](mailto:info@healthonecorp.com)

## **9. Updates to This Policy**

We may update this Privacy Policy periodically. Changes will be posted on this page with a revised effective date.

## **10. Contact Information**

HEALTHONE GROUP, LLC  
Website: [HealthOneCorp.com](http://HealthOneCorp.com)  
Email: [info@healthonecorp.com](mailto:info@healthonecorp.com)